

**DEPARTMENT OF HEALTH
NURSING CARE QUALITY ASSURANCE COMMISSION**

WHPS Procedure Summary 24.01: Relationship with NCQAC

Washington Health Professional Services (WHPS) will maintain a relationship with the Nursing Care Quality Assurance Commission (NCQAC) by working collaboratively and exchanging appropriate information to better protect the public, to be fiscally responsible, and to foster communication to enhance work processes.

SUMMARY

1. WHPS staff will:
 - A. Assign, monitor and evaluate cases as necessary with the NCQAC Unit staff and Assistant Attorneys General Office. WHPS maintains a written record of these cases, reasons for referral, discussion of all involved parties, and actions taken.
 - B. Reports non-compliance and public safety issues in a memo to the NCQAC as required in the procedures. The memo includes comprehensive information on compliance history, actions taken by staff on any prior non-compliance events, specific non-compliance incident, actions taken by WHPS staff prior to referral, and whether the nurse may be a threat to public safety.
 - C. Provide performance measure reports at each NCQAC meeting.
 - D. Provide legal testimony as requested.
 - E. Coordinate procedure changes as appropriate.
 - F. Provide reports as required in law and rule.